

# Billy Leung

## CAREER STATS

Years Experience	20+
Industries	8+
Revenue Supported	\$600M+ AUD
Active Customers	1.35M+
Team Size	25
Warehouses Integrated	7
Forecast Accuracy	95%+
Inventory Managed	\$330M AUD
Excess Inventory Cut	\$15M AUD

## DOMAIN EXPERTISE

### INDUSTRY

E-commerce · FMCG · Pharma

### SUPPLY CHAIN

Supply Chain Planning · Demand Planning · S&OP · Inventory Optimisation · Warehouse Management · 3PL Management

### TECHNOLOGY

ERP / SAP · WMS / TMS · Agile / Scrum · AI Integration

### LEADERSHIP

Department Leadership · P&L Ownership · Operating Model Design · Vendor Commercial · Management Consulting

## EDUCATION

### APICS · 2010

CSCP: Certified Supply Chain Professional

### APICS · 2008

CPIM: Production & Inventory Management

### University of Sydney · 2001

Bachelor of Computer Science

## CONTACT

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 →  Open to Hong Kong in November 2026

Head of Supply Chain Technology with 20 years across e-commerce, FMCG, pharmaceutical, and management consulting. Built the supply chain technology function at Australia's largest pure-play online furniture retailer from one person to 20, \$326M to \$600M revenue supported, 7 warehouse integrations delivered, and a proprietary carrier engine cited in ASX announcements. Relocating to Hong Kong, November 2026.

### Temple & Webster | Australia's Largest Pure-Play Online Furniture Retailer

Jun 2021 – Present · 5 yrs

#### Head of Supply Chain Technology

Co-founded the Supply Chain Technology department with the COO. Grew a team to 20 people across 6 squads. Own the full technical engine behind ERP, WMS, TMS, carrier integrations and supplier operations.

- Led tech strategy across ERP, WMS, TMS, CRM, managing solution architects, product managers, developers and analysts
- Own department P&L, budget and vendor contract negotiations driving cost-governance and reinvestment into innovation
- Cross-functional bridge between Supply Chain and Engineering, member of Change Advisory Board
- Drives the roadmap for AI-driven planning, 3PL network optimisation, SaaS integration and emerging tech

### Accenture | Global Management and Technology Consulting Firm

Jul 2017 – Dec 2019 · 2.5 yrs

#### Management Consulting Manager

Applied hands-on supply chain operations experience to management consulting, bridging strategy and practical delivery across operating model design, technology transformation and supply chain process redesign.

- Led SAP implementation, zero-base budgeting and operating model design work streams across concurrent client engagements with onshore/offshore team management
- Part of the leadership team resourcing and enabling the supply chain consulting practice of over 100 practitioners
- Clients across beverage, retail, pharmaceutical, energy, telecom and airline: New Product Development process design, merchandise operating model, zero-based supply chain, SAP go-live, field service materials management and AI procurement strategy

### Australian Pharmaceutical Industries | Australian Pharmaceutical Wholesaler and Retail Pharmacy Franchisor

Feb 2016 – Jun 2017 · 1.5 yrs

#### National Inventory Efficiency Lead

Focus role: eliminate inventory waste across a \$330M AUD national pharmaceutical distribution network.

- Reduced \$15M AUD of excess inventory in 6 months through supplier engagement and cross-functional initiatives
- Built Inventory Control Tower for true cost visibility and key driver analysis

### Procter & Gamble | World's Largest FMCG Company

Mar 2008 – Feb 2016 · 8 yrs

#### Supply Chain Manager: Multiple Roles

Built supply chain fundamentals across demand planning, warehouse operations and manufacturing.

- Demand Planning: best-in-class forecast accuracy in region, 99%+ customer service level, 40% reduction in distribution transportation cost
- Warehouse Ops: 99.7% inventory record accuracy, WMS implementation lead, ERP/WMS SME for Australia/New Zealand distribution centre
- Supply Chain Transition: 6-warehouse 3PL migration, manufacturing plant closure and transition planning

### Epson | Global Japanese Electronics Manufacturer

Oct 2005 – Feb 2008 · 2.5 yrs

#### Purchasing Officer

Direct procurement, import/export and material supply planning for printers, projectors and POS systems across Australia.